

JAC Annual Newsletter

JA Computer Solutions

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Welcome to our annual JAC newsletter. What a very busy year we have had at JAC and we have seen several changes here this year, with work completed on our office in December we now have the facility to offer all of our clients training and user group meetings at our offices, we have the capacity to take up to 8 clients at any one time and we would like this service to be something that can be taken advantage of. We have already held a one on one training and development session here, which produced some wonderful project ideas moving forwards into 2010. If you would like to attend a user group meeting or group training session please contact Jenny for more information. We would like to offer a very warm welcome to two new clients UNISON Welfare and ESCAYP that we have signed this year and they are both featured in our newsletter.

The AKC admin tool will be released in the New Year FOC to all ex-AKC clients, if anyone would like this upgrade and you have not already registered your interest please contact the support desk. Can we also take this opportunity to remind all of our clients to use the support@jacolutions.co.uk for all support orientated calls? It is very difficult to ensure all your emails and calls are logged correctly if this email address is not used. This year JAC will be closed for Christmas from midday Wednesday 23 December 2009 and we will re-open at 9am Monday 4 January 2010. All telephone calls, letters, faxes and emails made during this period will not be answered until our return on the Monday 4 January 2010. We would like to thank you all for your business and kind support throughout 2009 and we wish you all a very prosperous 2010.

UNISON Welfare

JAC are delighted to announce UNISON Welfare as a new client, contract negotiations started this time last year and we were extremely honoured to have been chosen as their preferred supplier. Work on the new UNISON Welfare Case Management system started at the beginning of this year with several project management meetings and development meetings.

UNISON Welfare is a charitable organisation funded by UNISON in order to provide confidential advice and support exclusively for its members and their families. The assistance provided can take the form of advice, monetary assistance (grants), or Wellbeing breaks, they also needed the system to record, allocate and track all applications (cases) received from members seeking welfare assistance through from initial enquiries to provision of assistance.

The new UNISON Welfare Case Management system which was later called "Triangle" has had several versions released with the final version being signed off during the summer. This has been one of the largest databases that we have undertaken here at JAC and we are extremely proud to be working so closely with all of the team at UNISON Welfare. Each member of the department has had fantastic input into making the database different and we are looking forward to working and supporting them all at UNISON Welfare in the future.

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EMOTIONAL SUPPORT FOR CHILDREN AND YOUNG PEOPLE

ESCAYP™



*“Jackie Bould –
Trustee of ESCAYP
said that JAC have
been an absolute
godsend to our new
charity and we
would like to thank
them for all their
help, patience and
hard work. They
have provided a
small cut down
version of the
database which
allows us to grow as
a charity and the
website which is due
to be launched soon
is fantastic.”*

At ESCAYP they offer quite a unique service that allows Counselling and Therapeutic Play service free to the children and young people in West Yorkshire area between the ages of three and twenty one years of age. Based in Mirfield, West Yorkshire, ESCAYP aim to provide a ‘fast track’ service with the intention of offering an appointment with a counsellor within two weeks of receipt of a completed referral form.

An ice breaker visit in the form of a first visit will give the child or young person a chance to meet us and look around the premises. There will also be the opportunity to answer any questions and give the relevant information.

Their counsellors will work with all issues including: sexual/physical abuse, bereavement, bullying, disruptive/difficult behaviours, low self esteem and confidence and self harm etc. The counsellors of ESCAYP will refer children and young people to other appropriate agencies if it is felt that this will better meet their needs.

ESCAYP will accept all children and young people living in West Yorkshire aged between three and twenty one years of age and not currently undergoing any other form of psychological therapy.

ESCAYP will be available for children and young people offering a supportive empathic environment in which they feel secure and safe therefore enabling them to explore their issues.

ESCAYP has been extremely fortunate and have been able to agree sponsorship from The National Lottery, Bould Brothers Plasterers who are a local company to them in Mirfield, Wakefield PCT and supported by Kirklees Active Leisure. They are also in partnership with Change 4 Life and Cleckheaton Library, who offer valuable space for some of their sessions to be held at.

JAC have been working very closely with the counsellors at ESCAYP and have installed developed and trained the counsellors to use CHARITease and has developed a website for them that is due to be launched at Christmas, for more details of their charity please log onto www.escayp.org.uk in the new year! We wish them all a very successful start to such a wonderful cause and we hope they can achieve their dreams of helping all of the children and young people in the West Yorkshire area that need it.

OAKSEY HOUSE

The Injured Jockeys Fund's most ambitious project to date is the construction of **OAKSEY HOUSE** in Lambourn, named in recognition of their beloved President who has been devoted to the cause of injured jockeys for more than 40 years. It is estimated to cost around £5m and will be sited on the 1.25 acre former training yard Bourne House from where amongst others Remittance Man was trained to win the Queen Mother Champion Chase in 1992. After seemingly endless planning negotiations and much hard work the proposed development was approved. Construction began in Nov 2007 and was completed in 2009.



Oaksey House provides a combination of 12 double and single accommodation units. Some will be fully adapted for disabled occupancy and all are centred on a state-of-the-art, eco friendly resource centre. Chief Executive Jeremy Richardson explained: Given a choice, our beneficiaries would much prefer to live within a racing community where they have friends and family and can mix with the current generation employed in the sport. This magnificent new facility was opened on Good Friday, Lambourn's Open Day, for many hundreds of interested visitors to see for themselves the wonderful work. They were not disappointed!

John and Jackie Porter, the resident Managers, were brimming with pride as they showed the visitors round. The housing for the injured has to be seen to be fully appreciated; the kitchen/dining/lounge area is really well set out with nothing left to chance. The bedrooms have fitted wardrobes and cupboards, plugs for television, phone and computer and plenty of light and room. The Respite accommodation has sleeping and toilet facilities for a nurse in a room above, if 24 hour nursing is required. The Function Room has a state of the art kitchen and facilities for meetings and resident functions, including a large screen for viewing some of the larger racing festivals.

The resource centre includes communal and recreational areas for residents and paramedical wing to provide physiotherapy, occupational therapy, specialist treatments, counselling and exercise facilities. All these facilities are available to local jockeys and stable and stud workers.

The Gym, with it's array of very modern muscle toning equipment, the Sauna, the two physio rooms, showers and special baths for those who have difficulty climbing in. Space and light being the key words, the whole place is an absolute joy to roam around.

All this is encompassed within a beautifully laid out complex with the main building having the added beauty of some wonderfully themed racing murals by specialist painter Jess Arthur.

To read and see more information on the build and the opening of Oaksey House or to find out more about what the Injured Jockeys have been doing throughout 2009 please visit their website at www.ijf.org.uk



Windows® 7

Windows 7 is the latest version of Microsoft Windows. It was released for manufacturing on July 22, 2009, with general retail availability set for October 22, 2009 less than three years after the release of its predecessor, Windows Vista. Windows 7's server counterpart, Windows Server 2008 R2, is slated for release about the same time. A series of Windows 7 operating systems have been produced by Microsoft for use on computers, including home and business desktops, laptops, net-books, tablet PCs and media centre PCs. Unlike its predecessor, who introduced a large number of new features, Windows 7 is intended to be more focused. It is an incremental upgrade to the Windows line, with the goal of being fully compatible with applications and hardware with which Windows Vista is already compatible.

Windows 7 includes a number of new features, such as: Advances in touch and handwriting recognition, Support for virtual hard disks, improved performance on multi-core processors, improved boot performance. Many new items have been added to the Control Panel, including ClearType Text Tuner, Display Color Calibration Wizard, Gadgets, Recovery, Troubleshooting, Workspaces Center, Location and Other Sensors, Credential Manager, Biometric Devices, System Icons, and Display. Windows Security Center has been renamed to Windows Action Center, which encompasses both security and maintenance of the computer. The taskbar has seen the biggest visual changes, where the Quick Launch toolbar has been replaced with pinning applications to the taskbar. Buttons for pinned applications are integrated with the task buttons. These buttons also enable the Jump Lists feature to allow easy access to common tasks. This button is part of the new feature in Windows 7 called Aero Peek. Hovering over this button makes all visible windows transparent for a quick look at the desktop. In touch-enabled displays such as touch screens, tablet PCs, etc., this button is slightly wider to accommodate being pressed with a finger. Clicking this button minimizes all windows, and clicking it a second time restores them. Additionally, there is a feature named Aero Snap, which automatically maximizes a window when it is dragged to either the top or left/right edges of the screen. This will allow users to snap documents or files on either side of the screen to compare them. When a user moves windows that are maximized, the system restores their previous state automatically. This functionality is also accomplished with keyboard shortcuts. Unlike in Windows Vista, window borders and the taskbar do not turn opaque when a window is maximized with Windows Aero applied. Instead, they remain transparent. Windows 7 will include Internet Explorer 8 and Windows Media Player 12. Users will also be able to disable many more Windows components than was possible in Windows Vista.

We have tested our databases on Windows 7 and have upgraded 2 of our own PC's here in the office without any complications, if any of our clients need help, advice or assistance with upgrading their systems please can you contact our office where we can ensure a smooth transition. You all have support contracts with us and we ask that JAC are kept up to date with any proposed IT / Software upgrades.

If you are considering upgrading to Windows 7, please call us before performing the upgrade, so that we can ensure that your databases continue to run smoothly.



**Join the fight to make 1 in 10
none in 10**

THE GENESIS APPEAL

JAC are working very closely with The Genesis Appeal next year in redesigning CHARITease and moving forwards with different ideas. With a new front end and easier functionality for all users, the latest version of CHARITease is going to be the latest 'must have' with the inbuilt query and report writer this version of CHARITease is one of the easiest to use in the marketplace.

The Genesis Appeal is the only UK charity entirely dedicated to breast cancer prevention. They do not fund animal experiments. They do not fund chemotherapy development. They believe that prevention is better than cure, and could help the next generation live free from breast cancer.

ACHIEVEMENTS SO FAR

They have built Europe's first Breast Cancer Prevention Centre Research at the Genesis Prevention Centre is run by the UK's top 3 Professors in breast cancer prevention, in collaboration with the world's leading international experts. The Genesis Prevention Centre is the principle focus for prevention research in the UK. The 3 Professors' research programme has already made a difference to women across the UK.

PREVENTION THROUGH BETTER PREDICTION

The Genesis Prevention Centre team is helping to co-ordinate a major new national study with a grant from the Department of Health. This aims to improve the prediction of who is at high risk of developing breast cancer by a gene test and lifestyle questionnaire as a component part of the NHS screening programme. It is hoped that the result of this study will be the ability to deliver a personalised breast-screening programme directly related to each woman's individual risk.

THE NIGHTINGALE CENTRE AND GENESIS PREVENTION CENTRE

Europe's first purpose built breast cancer prevention centre is headed by Professor Tony Howell, the UK's first Professor of Cancer Prevention, and supported by a team of internationally recognised experts including Gareth Evans, Professor of Clinical Genetics and Nigel Bundred, Professor of Surgery.

Their work includes:

- Research into diet and lifestyle as triggers of the disease.
- Research into dietary prevention.
- Research into the faulty genes that can cause cancer.
- Risk assessment for women worried about the disease.
- A Family History Clinic, so that affected families obtain the best support, care and advice.
- Methods of early detection.
- Research into cancer-prevention drugs. Research into pre-cancer changes.
- Research into related diseases such as ovary cancer.
- Training breast cancer specialists for the future.

For details on how you can help The Genesis Appeal please visit their website www.genesisuk.org

Is your antivirus program adequate and do you get everything you need from it?

Kaspersky Lab is an international group that employs over 1500 highly-qualified specialists, has central offices in Moscow, as well as regional headquarters overseeing the activities of local representatives and partners in five global regions: Western Europe; Eastern Europe, the Middle East and Africa; North and South America; the Asia-Pacific region; and Japan. The company currently works in more than 100 countries across the globe. The company's products and technologies provide protection for over 250 million users worldwide. In 2009 Kaspersky Lab celebrates its twelfth anniversary, though Eugene Kaspersky's group of experts has been developing antivirus software for nearly twice as long. Undoubtedly, the company's most valuable asset is the wealth of experience and knowledge it has gained in those years of combating viruses and other IT threats, enabling them to pre-empt trends in malware development. This helps to remain one step ahead of the competition and provide users with the most reliable protection from new types of attack.

Due to its high level of professionalism and dedication, Kaspersky Lab has become a market leader in the development of antivirus protection. The company's main product, **Kaspersky Anti-Virus**, regularly receives top awards in tests conducted by respected international research centres and IT publications. Kaspersky Lab was the first to develop many technological standards in the antivirus industry, including full-scale solutions for Linux, Unix and NetWare, a new-generation heuristic analyzer designed to detect newly emerging viruses, effective protection against polymorphic and macro viruses, continuously updated antivirus databases and a technique for detecting viruses in archived files. **Kaspersky Internet Security 2010** is a new Kaspersky Lab product that provides complete protection of personal computers from all Internet threats. The solution includes HIPS (Host-based Intrusion Prevention System), an advanced application activity control technology which assigns security ratings to new, and as yet unknown programs. It is the first antivirus product to include sandbox technology, which uses virtualization to provide a secure isolated execution environment for applications. Kaspersky Internet Security 2010 also offers users the advantages of Kaspersky Security Network, an innovative distributed malware control system. Kaspersky Anti-Virus 2010 is a product intended for advanced users. It includes proven antivirus technologies that provide effective protection to millions of users across the globe. When it comes to providing reliable protection against viruses, spam and hacker attacks, Kaspersky Lab has solutions for every customer. The company delivers a comprehensive range of products to protect home PC users and corporate networks from the increasingly complex, multifunctional malware systems that permeate the Internet. **Kaspersky Anti-Spam** is designed to protect both users of company mail systems and Internet providers from unsolicited mass mailing or spam. It employs intelligent spam detection technology, which was developed using Kaspersky Lab's extensive experience in protecting large-scale mail systems. Using the entire range of Kaspersky Lab products ensures an unprecedented level of protection from malware and other external threats. Kaspersky Lab customers have access to a wide range of additional services to ensure the most effective operation of our products. The company releases antivirus database updates on an hourly basis and anti-spam database updates 12 to 24 times a day.

Seamless integration with Windows 7

Kaspersky will come with 'Compatible with Windows 7' certification. That's the guarantee of complete, proven integration with the new Windows 7 platform. By upgrading your existing Kaspersky Lab products (free for existing users); you will be provided with a safe and secure cyberspace environment and will soon be experiencing best-ever performance levels with the new Windows 7 compatible KIS 2010 and KAV 2010. Its innovative technology will keep your applications running as fast as they should.

Kaspersky are looking forward to trying out the new features and capabilities of Windows 7, and there'll be built-in support for them all. A new interface will make it be easier to use... and Windows 7 friendly too!

At JAC we are now encouraging our clients to use Kaspersky and we have this installed on all of ours PC's in the office,