



Documentation

Documentation

Each system provided by JAC is fully documented with a schematic database diagram and table / field level printout provided.

Standard user guides are also produced which allow the users to follow simple instructions to carry out the tasks on the system. By utilising user guides which are short and concise, a heavy manual is not left on the shelf and not used.

Each manual is provided in both electronic and hard copy form and is in a standard format making it easy for the user to identify their problem and provides steps to rectify it.

All JAC documentation is easy to read and provides screenshots of the software enabling the users to see where to go and what steps to perform.

A full query / report writer manual is also provided which allows the users to write their own queries and reports.

Where a system has been tailored to meet the needs of the client, new screenshots are included and any structural changes to the database are also logged.

By providing the documents in electronic form, new users can quickly and easily read the documentation without the need to print manuals.

