



http://www

# JAC NEWS

Newsletter 1 July 2008  
Volume 1 Issue 1

JA Computer Solutions Limited, Gable House, 12 Church Walk, Pinchbeck, Spalding, PE11 3RD  
www.jacsolutions.co.uk info@jacsolutions.co.uk 0800 7318764

## A NEW HOME FOR JAC

By Jenny Owen

### INSIDE THIS ISSUE

- 1 New Home for JAC
- 1 JAC User Group Forum
- 2 Children in Need
- 3 New Clients
- 4 Clients News

2008 started of as any other year, with one huge exception, we had finally decide on completely relocating our home and business due to the amount of traveling Alan had done last year. With the exception of a few locally based Charities the majority of our clients were a good 2 hour or more drive away, some being over 3 hours! As we normally do a quarterly newsletter we hope you will all forgive us for not doing one sooner! The new house comes with a self contained annexe which we have converted into our new office. The house is next door to the nursery where Joseph attends on a daily basis and we can honestly say that since our move we have been given the gift of time!! Alan's traveling has been greatly reduced therefore allowing him to spend more time developing our product range further and allowing him a better work / life balance too! So to celebrate the move and the new clients we have welcomed since our last newsletter we are in the process of redesigning the JAC website which we hope to launch in September and we have redesigned our newsletter too. If you would like to be included in the next edition please email us!!

## JAC CLIENT AREA

By Alan Owen

Over the last few months we have been assessing the amount of support calls we receive and what we can do to make life easier for all of our clients. As our clients needs have changed over the past few years, JAC have had to change too. We are going to launch a Client Area on the JAC website, where all of our clients will be given login details. The idea behind this change is after reviewing the majority of support calls which have been logged these could have been resolved by using the User Guides. So we have decided to create a secure area on the JAC website where you can access them 24/7. All of our clients will receive details on how to use this area in August, as we would like the new JAC website to be launched in September. We have also enclosed our Client Questionnaire with this newsletter which we would like all of our clients to participate in. Remember by giving us more information about how you are using your software and services the better product and service will be!! You will have also received a letter informing you that we require a current copy of your database, if all of our clients can arrange to send these to us in the next few weeks.

---

*"Logging calls at JAC is easy and the help and service we have received is second to none."*

---

## CHILDREN IN NEED

*By Gill Johnston - Fundraising Manager*

The Bubble Foundation UK supports the work of the Children's Bone Marrow Transplant Unit in Newcastle General Hospital. Here we look after children suffering from Primary Immunodeficiency's who without treatment would all die.

During treatment the children are nursed in isolation in "Bubbles" of sterile air to keep them safe from infection whilst undergoing their bone marrow transplant.

In the summer 2007 I received a call from BBC Children in Need, (who have supported the unit by providing toys and educational equipment) asking if they could come and make a film to be shown on the fundraising night.

The production team arrived, filming children who were currently undergoing treatment and the problems they endure. This wasn't easy as we had to mediwipe all the equipment and instruct the nurses on how to set up microphones etc in the "bubbles". The staff also had to interview the children as of course no one is allowed inside these sterile areas except medical/nursing staff and parents....some certainly thought about a new career!!

We also brought back one of our former patients 19 year old Phil Simpson who had his transplant when he was 14 years old as he was suffering from a condition called XLP which meant he could not fight certain infections and without treatment would have died in his twenties. Phil had a very emotional day as he hadn't been back to the unit since his transplant; however filming was a great success although it took 9 hours .... Amazing to think it was for a 3 minute film!

As a result Phil and I were invited to attend to the BBC studios on the Children in Need evening which was an amazing experience, to see how the programme worked and to meet all the other deserving charities.

The evening ended with an after show party which included most of the celebrities who had participated in the evenings entertainment.

Brendan Cole has been a supporter of the Bubble Foundation since visiting the unit last year and hopes to help us raise funds in the future.

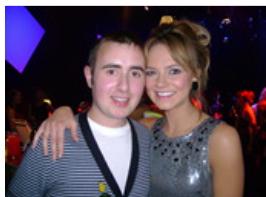
Phil also had a good time! Here he is pictured with Kara Tointon who plays Dawn in Eastenders and I am with Joe Swash who plays Mickey...and let me tell you he is the "cheeky chap" in real life!!!!!!



Brendan Cole and Gill Johnston



Joe Swash and Gill Johnston



Phil Simpson and Kara Tointon

## DIABETES UK

*By Jenny Owen*

Following a very successful demonstration of BENEFICIARease and contract negotiations, we are finally proud to announce that Diabetes UK will be using BENEFICIARease from the end of 2008.

Diabetes UK is the charity for people with diabetes, their family, friends and carers. Our mission is to improve the lives of people with the condition and work towards a future without diabetes.

They are one of the largest patient organisations in Europe. They stand up for the interests of people with diabetes by campaigning for better standards of care. They are the largest funder in the UK of research into better treatments for diabetes and the search for a cure. They provide practical support and information and safety-net services to help people manage their diabetes.

For more information on how Diabetes UK could help you please visit their website [www.diabetes.org.uk](http://www.diabetes.org.uk) or you can telephone their careline on 0845 120 2960, Monday - Friday, 9am-5pm or you can email [careline@diabetes.org.uk](mailto:careline@diabetes.org.uk)



## KIDNEY RESEARCH UK

We would like to give a very warm welcome to Kidney Research UK, one of the latest users of BENEFICIARease. With a new 4 user system which went live in July 2008, we are looking forward to helping them with their Grants Management in the future.

Kidney Research UK was founded in 1961 and is the leading UK charity funding research that focuses on the prevention, treatment and management of kidney disease. The charity also dedicates its work to improving patient care and raising awareness of kidney disease.

Kidney disease is not, as commonly thought, a disease that affects only the elderly - it can happen at any age. Treatment options include a transplant - for which there is a waiting list or a life on dialysis, a life sustaining treatment - but which can severely restrict daily life.

Important scientific breakthroughs are being made all the time and medical researchers are constantly developing improvements in treatments.

However, problems still remain and scientific advances can only be sustained, and improved, if they succeed in raising their income and for that they need your help.

For more information on how Kidney Research UK could help you please visit their website [www.kidneyresearchuk.org](http://www.kidneyresearchuk.org) or you can email them at [enquiries@kidneyresearchuk.org](mailto:enquiries@kidneyresearchuk.org) or you can telephone them with any enquiry on 0845 070 7601

## CLIENTS NEWS

### **RAFA NEWS - LIFT-OFF LOTTO LAUNCHED**

We are very pleased to announce our brand new and exciting RAFA's Lift-off Lotto, and innovative way for you to support the Association and have a chance to win up to £10,000!

Lift-off Lotto will take over from Area Lotteries and 250 clubs ensuring the most efficient use of Association time and funds, whilst ensuring a bigger and better prize fund.

There's a weekly first prize of £1,000 up for grabs – all you need to do is join the lottery to get your unique players' number, and for just £1 a week your number will be entered into the draw for your chance of winning the jackpot!

The first draw will take place in September – to coincide with Wings Appeal – so watch your post box for further information and of course keep looking at our website for the very latest information. By taking part in Lift-off Lotto you will be supporting RAFA's vital welfare work not just now but also in the future.

Hotline Number: 0870 0858844 or visit [www.rafa.org.uk/lottery](http://www.rafa.org.uk/lottery)

### **GROUP B STREP SUPPORT**

#### **Nationwide Awards**

In 2007, The Nationwide Awards for Voluntary Endeavour celebrated its 10<sup>th</sup> year – we're delighted that our Chairman, Jane Plumb, won the Southern Regional Award in the Adult Individual category, and then went on to be the National Winner for this category. She was thrilled to receive the awards, which are now gracing our office, and even more thrilled to receive cheques totaling £2500 for the charity.

#### **Refuge chief executive honoured at Awards ceremony**

The Dods & Scottish Widows Women in Public Life Awards 2008, in association with the National School of Government, winners announced – full details below

Sandra Horley OBE, chief executive of Refuge, has been named Voluntary Sector Achiever of the Year at the second Dods & Scottish Widows Women in Public Life Awards.

Through Sandra's commitment and leadership over the last 25 years, Refuge has grown from one house offering women and children safety in Chiswick to the country's largest single provider of emergency accommodation and practical and emotional support to women and children experiencing domestic violence.

Sandra was also chosen by the panel of judges to receive the prestigious Outstanding Achiever of the Year Award. This award is presented to the woman who has achieved her full potential within her chosen field, who has inspired others around her to do likewise and who has made an outstanding contribution to public life.